

Frequently Asked Questions about our COVID-19 Operations

What is the operating status of the GAI?

The GAI is temporarily closed to the public. This closure includes the suspension of all in-person GAI events, meetings, and language classes.

When will the GAI reopen?

We will continue to evaluate and update our operating status as we receive further guidance from health officials. We will continue to post updates on our website and social media, but please do not hesitate to reach out directly to our team with any questions or concerns.

What is happening with the Kinderstube Preschool program?

Both Kinderstube Preschool locations in Minneapolis and St. Paul are closed until at least April 10, in alignment with the Governor's most recent "Stay at Home" order. We will reevaluate the preschool's operating status for April as we receive further guidance from state officials and will let families know of any decisions made as soon as possible.

What is happening with language classes?

We are pleased to move our current German language classes online starting the week of March 23. Registration is open for START 1-2-3, SPRING SPEZIAL, SUMMER CAMPS, and new online-only classes. Language classes beginning in April will proceed as scheduled, and will be offered online until it is safe to resume in-person sessions. We look forward to continuing to offer high-quality German language classes to our students.

Which events are cancelled?

All GAI in-person events are suspended until further notice. April is Holocaust Remembrance month, and an important time for reflection in our community. We will be offering two "virtual" events with Classical MPR's Mindy Ratner during this month: access to her radio program "*Kaddish reflections on the Holocaust in Music and Words*," and an exclusive interview with Mindy on our Hier & There podcast. We continue to evaluate the status of future events, such as the popular Deutsche Tage in June, and are preparing alternative or virtual formats.

Can I get a refund for an event or class suspension?

COVID-19 has been negatively affecting many sectors, including educational and cultural learning centers such as the GAI. We are working to reschedule events to later in the season, but many of our partners and staff will lose the income they would have received for cancelled programs.

We offer the following options for patrons who have registered for cancelled events:

- You may request the value of your registration be repurposed as a donation to the GAI.
- You may request that your registration be transferred to a future event or repurposed into a gift certificate for a future event or class.
- You may request a refund for the cancelled program.

What is happening with the use of the Haus for meetings, weddings, clubs, etc?

The GAI Haus is closed to the public, which includes previously scheduled meetings and events such as weddings. Our events team has reached out to those with affected reservations to discuss alternative dates and venues.

Community is the heart of our organization and we are currently looking for ways that the Haus could be of use to the greater community. Recently, we have been in contact with Second Harvest Heartland to offer our kitchen and refrigerators to help with the storage and preparation of food for distribution.

How can I stay connected?

For the latest updates from the GAI, including new virtual resources, program news, and some German-themed humor, please continue to subscribe to our newsletter, check our website, and follow @GAIMN on social media.